

## Instructions

### Internet Explorer 9.x, 10.x, 11.x

Disable SSL 2.0, SSL 3.0 & TLS 1.0 in Internet Explorer:

1. Open **Internet options** from the Tools menu
2. Click the **Advanced** tab
3. Scroll down to the **Security** section
4. Uncheck *Use SSL 2.0, SSL 3.0 & TLS 1.0*
5. Confirm by clicking *OK*

### Mozilla FireFox

Ensure you are running a browser version greater than v34.x

1. **Open the Firefox menu.** Open Firefox, then press the menu button. On most devices, this looks like three horizontal lines.
2. **Touch the Help icon.** This is a question mark inside a circle. It is usually in the lower right corner of the screen.
3. **Select About Firefox.** Select this from the list that appears when you select Help.
4. **Check the version number.** The version number is located just below the word Firefox.

### Google Chrome

Ensure you are running a browser version greater than v40.x

1. **Open the Chrome menu.** Open Chrome, then press the menu button. On most devices, this looks like three horizontal lines towards the top right of the screen.
2. **Select the Help menu item.**
3. Select the **About Google Chrome** option. The version number is located towards the top of the screen.