

Help us prepare for our digital transformation

Dec. 5, 2023

As we [announced in September](#), we are undergoing a digital transformation. Next year, we will be changing the way our members manage their authorizations with us, and we need your help. We have managed our various authorization agreements via hard copy, signed documents for many years. Beginning next spring, these authorizations will be managed online by each institution's designated member administrators via FHLBank Topeka's [Members Only website](#).

In order for this transition to be successful, we first need **everyone who is authorized to do transactions with us** (advances, letters of credit, wires, collateral, safekeeping, affordable housing and deposits) **to have an account in Members Only.**

Currently, many authorized individuals do not have accounts established in Members Only. While this does not cause disruptions today, after the transition goes into effect, that will change. For example, you may be listed on your institution's Credit Authorization agreement, which currently allows you to take down an advance even if you do not have an account in Members Only. However, after the transition to our new Master Transaction Agreement and online authorizations, member contacts without an account established in Members Only would not be able to take down an advance.

Here's what we are asking from you:

- Simply verify you have an account established in [Members Only](#).
- If you are unsure if you have an account, check with your member administrator.
- If you don't know who your member administrator is, just give us a call at 800.809.2733.